


**EVERY MINUTE COUNTS**  
- Stroke Rehabilitation Intensity -

Beth Linkewich  
Regional Director,  
NEGTA Stroke Network  
Assistant Professor,  
Northern Ontario School of Medicine



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**Intentions**

- \* Provide context about why rehabilitation intensity is important
- \* Share an overview of the provincial work and resulting definition of rehabilitation intensity
- \* Briefly highlight how we will be measuring rehabilitation intensity
- \* Discuss opportunities to increase rehabilitation intensity to align with best practices



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**Rehab Intensity: Why Should I Care?**



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## Practice, practice, practice

- \* Practice makes perfect...10 000 hour rule
  - \* Not just repetitions, but **deliberate practice**
  - \* Highly structured activity
  - \* Designed to stretch individual's skills and promote growth
  - \* The goal of deliberate practice is improvement
    - \* (Ericsson et al, 1993)



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## Why is Rehabilitation Intensity Important?

- \* More therapy means better outcomes
  - \* Daily therapy time by OT, PT, & S-LP is significantly correlated with gains in ADLs, cognition, mobility & overall functional improvement
  - \* < than 3 hours/day significantly lower total functional gain than > 3 hours per day (Wang et al., 2012; Foley et al., 2012)
- \* Core therapies more sensitive to intensity
  - \* OT, PT, S-LP have been shown to be most sensitive to intensity (Wang et al., 2012)
- \* Therapy is cheap
  - \* Small proportion of total inpatient rehab hospital budget is spent on core therapies (<20%)
  - \* Impact on LOS



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## Minutes Matter...

- \* **Actual direct therapist-patient time and time spent in activation activities is important**

**CERISE Trial**

- \* 4 European Rehab Centres
- \* Compared motor and functional recovery after stroke
- \* Gross motor and functional recovery was better in centres with more direct therapy time (166 min)
- \* Differences in therapy time not attributed to differences in patient/staff ratio (similar staffing)

*De Wit et al. Stroke 2007;38:2101-2107*



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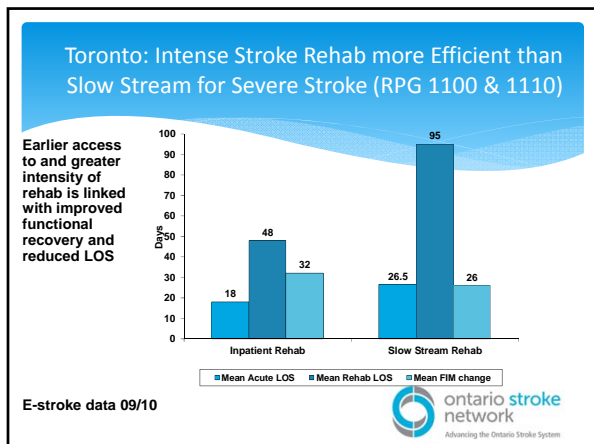
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### Practice Opportunity

*\* Even though there is evidence that increased activity and environmental stimulation is important to neurological recovery*

- \* In a therapeutic day
  - \* >50% time in bed
  - \* 28% sitting out of bed
  - \* 13% in therapeutic activities
  - \* Alone for 60% of the time

(Bernhardt et al, 2004)

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### Evaluation Opportunity

- 4 years ago the OSN Stroke Evaluation and Quality Committee
  - Identified rehabilitation intensity as a important indicator of system efficiency and effectiveness
  - Included on the Ontario Stroke Report Card

**GAP: Rehab Intensity**

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## Quality Based Procedures

- Quality Based Procedures: Clinical Handbook for Stroke included rehab intensity
  - \* As a recommended best practice, and
  - \* As an indicator of appropriate rehabilitation stroke care



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## What has the OSN been up to?



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## Provincial Review and Stakeholder Engagement

- \* Stakeholders included:
  - \* Experts, stroke leaders, clinicians, administrators, decision support and health records, CIHI, MOH, and regional stroke network personnel
- \* Review encompassed:
  - \* Rehabilitation Intensity definition
  - \* Technical Feasibility
- \* Recommendations made – provincial working group formed



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## Definition of Rehabilitation Intensity

\* **Rehabilitation Intensity** is defined as:

- \* The amount of time that a **patient** is engaged in active, goal-directed, face to face rehabilitation therapy, monitored or guided by a therapist, over a seven day/week period.
- \* *Physical, functional, cognitive, perceptual and social goals to maximize the patient's recovery*

Measuring Rehabilitation Intensity in NRS:  
# minutes of rehabilitation intensity (defined above) for OT, PT, S-LP, OTA, PTA, CDA



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## Further Defining Rehabilitation Intensity

- \* An individualized treatment plan involving a **minimum 3 hours** of direct task-specific therapy per day by the core therapies, for **at least 6 days** a week
- \* Includes core therapies – OT, PT, S-LP
- \* Does not include groups
- \* Maximum of 33% with therapy assistants
- \* Documentation of time from the patient perspective
- \* Co-treatment time split between the treating therapists
- \* Time for patient should be 3 hours/day
  - \* If one core therapy is not required, then more time is required in the other core therapies



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## How Do We Measure Rehabilitation Intensity?

- \* **Technical Feasibility**
  - \* Workload Measurement Systems
    - \* Add a column
  - \* Requires a culture shift – time **PATIENT** spends in therapy, not the time the **THERAPISTS** spend with the patient
- \* Implementation for 2015/16
  - \* Provincial toolkit
  - \* Regional rehab coordinator



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### What we heard from stakeholders...

- \* Experts and Stroke Leaders:**
  - "Intensity of therapy is core to success of rehab."
  - "Certain intensity should be done by the professional and smaller percentage done by assistants."
  - "This new approach is not about the therapist it is about the patient."
- \* Clinicians:**
  - "Everything is doable. Pressure is everywhere. This is important for patient care and outcomes."
- \* Decision Support/Health Records:**
  - "Other professions then pick up extra 60 minutes to make 180 min of therapy/day."
  - "One system only-another data set requirement for rehab staff will/may jeopardize quality of the data."
  - "Added another category in WMS."



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### What we heard from stakeholders...

- \* Clinicians:**
  - "Should be easy in current software as long as patient account # and # visits/day can be entered."
  - "If the goal is to tie FIM efficiency to therapy intensity then the patient specific data should go into the NRS system. As a hospital it would be to our advantage to link to FIM efficiency."
  - "It is feasible if it is made mandatory. The therapists will make it happen."
- \* Managers:**
  - "Hospitals will need to develop new service delivery model for 7 days/week versus the reality of 5 days/week."



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### So...How Do We Increase Rehabilitation Intensity?



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## Culture Shift

- \* Shared vision of active participation in an engaging and stimulating environment
  - \* Transparent expectations across the continuum
- \* Value of therapy – the reason for being here
- \* Focus on function and meaningful activity
  - \* Integrate functional activity into routines wherever possible
  - \* How do we set up our environment, program, schedule, etc. to maximize rehabilitation intensity
- \* Shift in thinking from therapist time to patient time in therapy



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## Freeing Up Therapist Time For Therapy

- \* Standardize and/or simplify assessment
- \* Integrate assessment into treatment wherever possible
  - \* Continuous opportunities for progression to facilitate condensed stay
- \* Reduce duplication across the continuum
  - \* Common assessment tools
  - \* Sharing information to support transitions of care
- \* Simplify and tighten up charting
- \* Staggered schedules
- \* Therapist coverage/replacement



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## Freeing Up Patient Time for Therapy

- \* Scheduling
  - \* Electronic scheduling
  - \* Whiteboards
  - \* Master schedules – for patients' time
- \* Communication
  - \* Prioritization of morning care to facilitate participation in therapy
  - \* Transfer of care report
- \* Timing and duration of therapy to meet patient needs and maintain intensity
  - \* E.g. allowing for enough rest prior to and between therapies for those that require, 3x 20 minutes vs 1 hour straight
- \* Integrate family and visitors into treatment time



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## Therapy Environment



- \* Therapy doesn't only happen in the gym
  - \* Take advantage of therapeutic opportunities in patients' rooms whenever possible
    - \* e.g. Swallowing during lunch
- \* Set-up of therapy environment to create efficiencies and support more active engagement
- \* Organizing morning/ADL support to facilitate timely preparation – case mix, etc.



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## Adjuncts to Therapist Time – Supporting a Culture of Participation

- \* Autonomous practice
- \* Family involvement
- \* Groups
- \* Evening and weekend programming
- \* Trained volunteers



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**“Thinking outside of the box is difficult for some people. Keep trying.”**

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# Thank You!

## Questions?

- \* Members of OSN Rehabilitation Intensity Working Group:
  - \* Sylvia Quant, Donelda Moscrip-Sooley, Janine Theben, Deb Willems, Shelley Huffman, Amy Maebræ-Waller, Judy Murray, Jennifer White, Jennifer Fearn, Ruth Hall

\* [beth.linkewich@sunnybrook.ca](mailto:beth.linkewich@sunnybrook.ca)



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