



Implementation Support Toolkit

02 – Environmental Scanning

Overview of the Tool(s)

Collaboration and innovation is needed among teams to jointly identify, leverage and share resources, including human resources (e.g. coordinators and project managers), technological resources (e.g. eReferral, EMR tools, remote conferencing), and stakeholder networks (e.g. telehome monitoring, relationships with homecare organizations, palliative care, rehab), to name a few.

This tool is mainly a checklist to help get you started when exploring the presence and/or interest of resources and stakeholders that can be leveraged to help support patients with heart failure and their (family) caregivers in your area.

How can the tool(s) help?

The problem: Initiatives (often pilot projects) to support patients with heart failure may be occurring in your area; however, without a coordinated approach these initiatives are not always known to all members of the health care team. Providers and patients at the early adopter sites reported difficulty with 'knowing what is out there' and 'how to access' these services.

The anticipated outcome of using the tool: identify stakeholders and resources that can be leveraged to support patients/caregivers with heart failure along the continuum of care.

Additional Comments

To help build this resource, we welcome you to share some of the key resources or stakeholders that you discovered in your region that were not included on this on this list with CorHealth Ontario (www.corhealthontario.ca).

Checklist

Programs

- Cardiac rehabilitation
- Diabetes education
- Geriatrics
- Palliative care
- Health links

Services providing care in the home

- Rapid response nursing
- Community paramedicine (including telemonitoring program)
- Palliative care
- Home-based programs to support elderly population (e.g. DIVERT)
- Hospital/community-based transitional care programs (e.g. integrated comprehensive care program)
- Hospital-based telemonitoring

Disease Management Programs

- Disease management programs- e.g. heart function clinic, COPD clinic, geriatrics, mental health
- Rapid assessment clinics

Health care facilities

- Long-term care facilities
- Local hospitals
- Tertiary care hospitals

Physicians

- Primary care
- Cardiologists
- Internal medicine
- Geriatricians
- Nephrologists
- Palliative care specialists