

June 11, 2020

MEMORANDUM TO: Long-Term Care Licensees and Operators and
Chief Executive Officers of Ontario Public Hospitals

FROM: Richard Steele
Deputy Minister, Ministry of Long-Term Care

Helen Angus
Deputy Minister, Ministry of Health

Matthew Anderson
President & CEO, Ontario Health

RE: Re-introductions of Visits & Transfer of Hospital Patients and
Community Clients to Long-Term Care Homes

On behalf of the Ministry of Long-Term Care, Ministry of Health and Ontario Health we wish to express our sincere thanks and appreciation to all of you for the efforts you and your staff have made throughout the pandemic in caring for some of Ontario most vulnerable residents.

Earlier today, the Chief Medical Officer Health, Dr. David Williams, issued an updated Directive #3 under the *Health Protection and Promotion Act*. To supplement the updated Directive #3 and following consultation with operators and their associations, we are pleased today to issue updated policies that will facilitate the re-introduction of family visits for long-term care residents and enable patients currently in hospitals and the community to be admitted to long-term care where appropriate. The visitor policy will come into effect on June 18, 2020, and the revised admittance policy is effective immediately. Please refer to the attached for details on both—these are the most current policy documents.

We understand how difficult these last few months have been for everyone involved in long-term care, especially residents and families. In facilitating these changes, the government is taking a gradual approach so as to ensure the safety of resident, visitors and staff within all long-term care homes in Ontario. As we monitor the implementation of these changes, we will re-evaluate them regularly.

Thank you for your understanding of this gradual approach and for your extraordinary efforts.

Sincerely,

ORIGINAL SIGNED BY

Richard Steele
Deputy Minister
Ministry of Long-Term Care

Helen Angus
Deputy Minister
Ministry of Health

Matthew Anderson
President & CEO
Ontario Health

c: Dr. David Williams, Chief Medical Officer of Health
Mr. Brian Pollard, Assistant Deputy Minister, Long Term Care Operations Division
Ms. Janet Hope, Assistant Deputy Minister, Long Term Care Policy Division
Ms. Melanie Fraser, Associate Deputy Minister, Ministry of Health
Mr. Mike Heenan, Assistant Deputy Minister, Hospitals and Capital Division
Ms. Lisa Levin, AdvantAge Ontario
Ms. Donna Duncan, Ontario Long Term Care Association
Ms. Dee Lender, Ontario Association of Residents' Councils
Ms. Samantha Peck, Family Councils Ontario
Mr. Anthony Dale, Ontario Hospital Association
Ms. Catherine Brown, President, Ontario Health Shared Services

Att: Resuming Visits in Long-Term Care Homes Policy
New Admissions and Readmissions to Long-Term Care Homes Policy
Directive #3