OH-CorHealth Cardiovascular Rehabilitation Stakeholder Forum #6

OCTOBER 11, 2023 | 3:00 - 4:00 PM





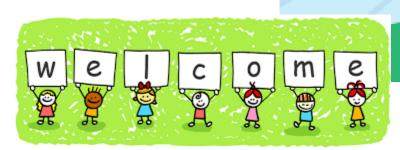
LAND ACKNOWLEDGEMENT

Karen Harkness



Welcome KYLE!

We're Glad You're Here!





WHALE HELLO THERE



Agenda

Time	Description	Purpose	Presenter
3:00 pm	WelcomeLand Acknowledgement and Meeting ObjectivesIntroduction of Kyle Baysarowich	Information	Dr. Karen Harkness
3:05 pm	 Provincial CR Measurement & Reporting Initiative Updated CR Measurement Results 	Information and Discussion	Dr. Karen Harkness Dr. Paul Oh
3:15 pm	Guest Presentation William Osler Health System Cardiovascular Rehabilitation Program	Information	Dr. Masud Khandaker Giruthiga Sawh Marc Davis
3:35 pm	 Open Forum Discussion Pulse Check: What is the current experience of delivery CR in Ontario? 	Discussion	Dr. Paul Oh
3:55 pm	Next Steps	Information	Dr. Karen Harkness



We are recording this Forum and will make the recording available on the CorHealth website

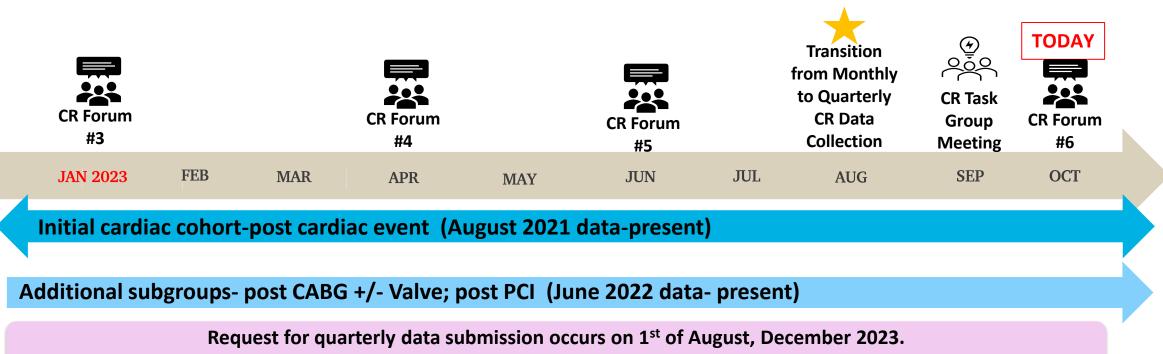


Meeting Objectives

- To review updated CR data collection results to date
- To share experiences and facilitate dialogue on the current activities and models of delivery for cardiovascular rehabilitation (including virtual, in-person and hybrid)



Update: Project Timeline



(60-day time lag to allow sites to finalize volumes prior to submission)

Key Achievements to Date:

- ✓ Start of CR data collection process (Aug 2021)
- ✓ Completed 1 year of data collection on the initial cardiac cohort (Aug 2022)
- ✓ Consistent response rate >80% for initial cohort from programs actively providing CR services
- ✓ Addition and start of cardiac subgroup data collection (Jun 2022)
- ✓ Transition from Monthly to Quarterly CR Data Collection (1st Quarter of 2023-2024)

Progress update

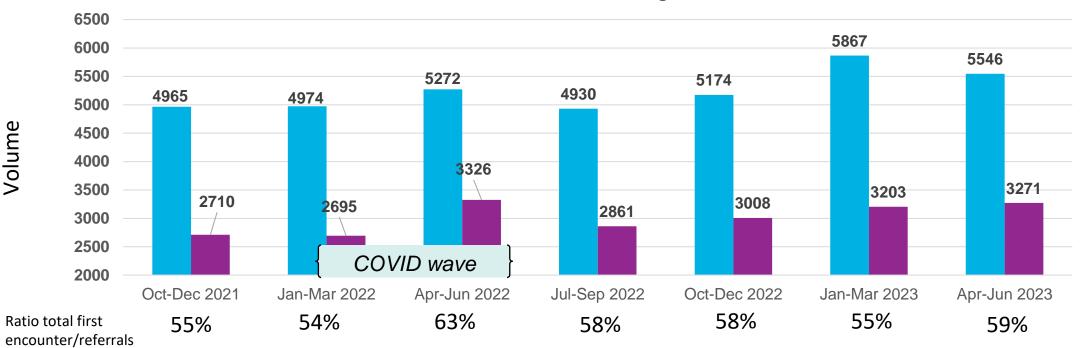
CR programs submitting the following data for FY 2022-23/2023-24

	FY 2022/23			FY 2023/24	
	Q1 Apr-Jun	Q2 Jul-Sept	Q3 Oct-Dec	Q4 Jan-Mar	Q1 Apr-Jun
Any data	48	48	47	46	46
Complete data in the quarter for the initial cohort	43	44	44	43	45
Complete data in the quarter for the cardiac subgroups	26	33	38	38	40



Quarterly Provincial Volumes

Number of Referrals and Clinically Meaningful Encounters CR Programs Submitting Aggregate Data for Initial Cohort for the *entire period* between Oct 2021 – June 2023 n=31 programs (50 sites)



Referrals
First Clinical Meaningful Encounters

Total referrals: n= 36,728

Total first clinical meaningful encounter: n= 21,074 Ratio: total first encounter/total referrals = 57%

Next steps

- 1. No change in data points
- 2. Data collection continue Quarterly:
 - December 2023 data request for total volumes from July-September 2023 (Q2)
- 3. OH-CorHealth to continue exploring how to best leverage these data to support system capacity planning.



Guest Presentation

William Osler Health System Cardiovascular Rehabilitation Program

The Road Forward Cardiac Rehab in the Post COVID-19 Era William Osler Health System

Medical Director: Dr. Masud Khandaker Clinical Services Manager: Giruthiga Sawh Team Lead: Marc Davis Cardiac Rehab Team





Presented by: Cardiac Rehabilitation Department

Cardiac Rehab at Osler

Osler provides services to over 1.3 million people

Providing support to one of the most culturally diverse cities in Ontario

Home to one of the largest STEMI programs in Ontario

Two Cardiac Rehab locations: Brampton and Etobicoke

Catchment area:

Brampton North Etobicoke Caledon and surrounding communities



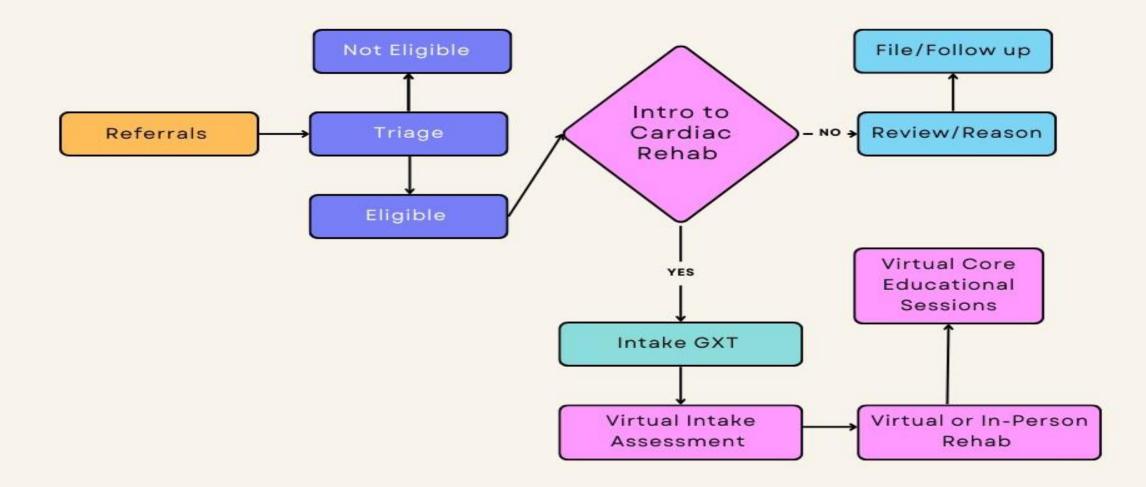
Objective

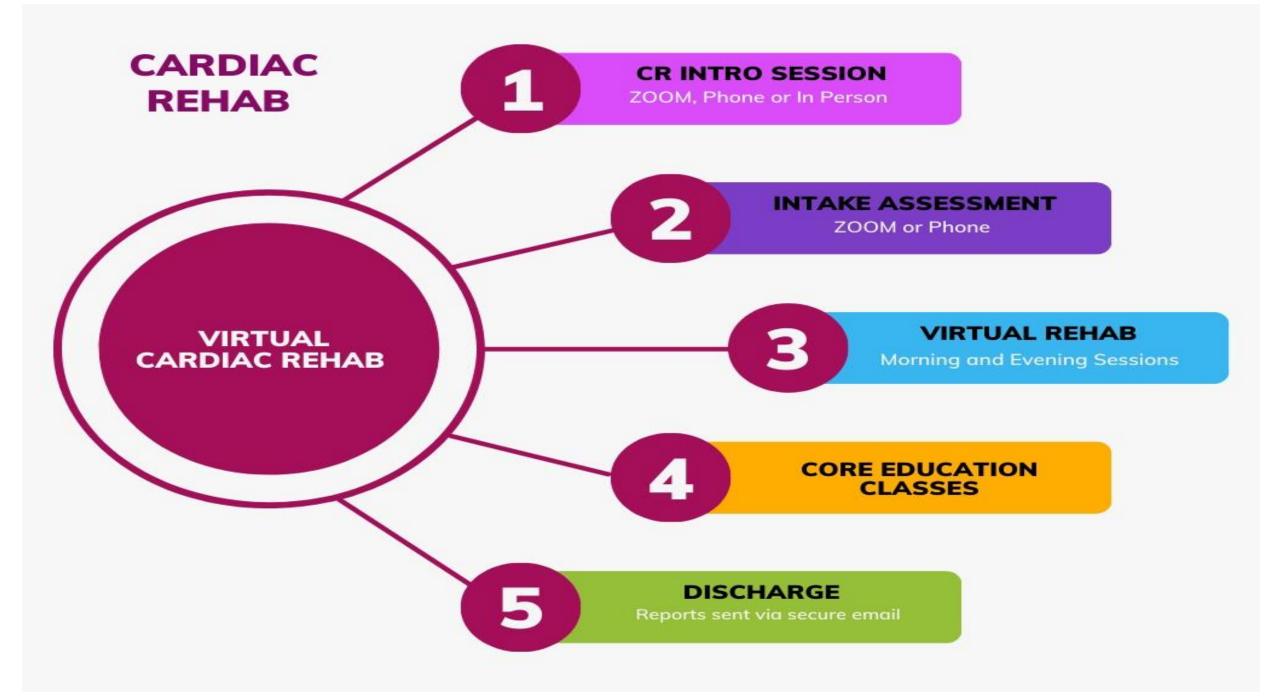
How Osler supported the delivery of cardiovascular rehabilitation to our patients and their families during COVID via the use and implementation of virtual care.



DIGITAL TRANSFORMATION IS YEARS AWAY. I DON'T SEE OUR COMPANY HAVING TO CHANGE ANY TIME SOON.

Osler Cardiac Rehab Flowchart





 $\bullet \bullet \bullet \bullet \bullet \bullet \bullet \bullet \bullet \bullet \bullet$

Change In Service delivery Model

PRE-COVID

3% Therapist-Patient Interaction with virtual

• • • • • • • • • •

POST-COVID

Therapist – Patient interaction with virtual



.....

THE ROAD AHEAD





#1 How can we delivery safe, high quality, effective care ?

- Access to the Cardiac Rehab Tool Kit
- Embed Duke Activity Status Index (DASI) and Borg RPE Scale
- Collaborate with other Cardiac Rehab programs and other disciplines.
- Ensure an emergency action plan is in place: Home address and Emergency contact info on hand
- Optimize risk reduction by encouraging access to home BP units, Glucometer, Medication List
- Provide access to creditable Cardiac Rehab and educational resources

- Customized programs to better meet the unique needs of patients and their families.
 - Social anxiety
 - Immunocompromised
 - Accessibility challenges
- Apply digital solutions (electronic intake forms)
- Virtual education offered greater family involvement
- Reduces the number of in-person visits

#2 How can we enhance the patient and family experience?

#R How do we cultivate engagement and harvest motivation?

 Utilize visual educational materials to support learning and grab attention

 Group sessions : Social support, improved group dynamic, reduced isolation, share experiences

Shorter Presentation times and longer Q & A

• Provide call in options



- Participate in provincial initiatives to develop standards and guidelines for virtual rehabilitation and secondary prevention.
- Creation of a VCR repository
- Encourage motivation through wearable biomonitoring devices
- Continue to engage and network with the Cardiac Rehab Forum to foster collaboration, communication and learning₃



Open Forum Discussion



Pulse Check: What is the current experience of delivery CR in Ontario? Dr. Paul Oh





We would like to hear from you!





Polls Names not recorded ; Results shared

1. What is the current format of your cardiovascular rehabilitation program for consultation?

a. 100% in-person	16%
b. 100% virtual	3%
c. Available in both (more in-person than virtual) Your re	45%
d. Available in both (more virtual than in-person)	26%
e. Available in both (50/50 virtual and in-person)	10%

31 responses





×

Names not recorded ; Results shared

×

2. What is the current format of your cardiovascular rehabilitation program for exercise?

a. 100% in-person	19%
b. 100% virtual	13%
c. Available in both (more in-person than virtual) Your re	45%
d. Available in both (more virtual than in-person)	6%
e. Available in both (50/50 virtual and in-person)	16%

31 responses



Ontario Health CorHealth Ontario



Polls Names not recorded ; Results shared

3. What is the current format of your cardiovascular rehabilitation program for education and counselling?

a. 100% in-person	3%
b. 100% virtual	16%
c. Available in both (more in-person than virtual)	35%
d. Available in both (more virtual than in-person) Your	19%
e. Available in both (50/50 virtual and in-person)	26%

31 responses





 \times

Polls Names not recorded : Results shared

4. If you have multiple programming options (ie virtual, in-person, hybrid), who decides which participants enroll in the various formats of the program?

a, Patient	27%
b. CR program Your response	13%
c. Patient and CR program decide together	60%

31 responses







Polls Names not recorded ; Results shared

5. With your current staffing model and resources what direction do you feel that your program is moving in?

a. Our program is moving towards a mostly virtual CR delivery format	0%
b. Our program is moving towards a mostly in-person CR delivery format	29%
c. Our program will continue to offer a mix of in- person and virtual sessions	71%

31 responses





X

Names not recorded ; Results shared

6. When triaging referrals to another cardiovascular rehabilitation program closer to home, do you always include a clinical discharge summary report? (Note- assuming they have not participated in the referring program)

Yes Your response	35%
No	10%
Sometimes	29%
Unsure	26%

31 responses

6/7 > Done

X





Names not recorded ; Results shared

7. Does your program track readmission rates following participation in the rehab program (cardiac related ED admissions)?

Yes		13%
No		52%
Unsure		19%
Currently we do not, but plan to in the future	Your respo	16%

X





Open Forum Discussion

1. What is the current experience of delivering CR in Ontario?

- What is going well?
- Where are your pain points?
- Are there some key learnings and changes in response the pandemic that you feel have improved the delivery of CR in your program?

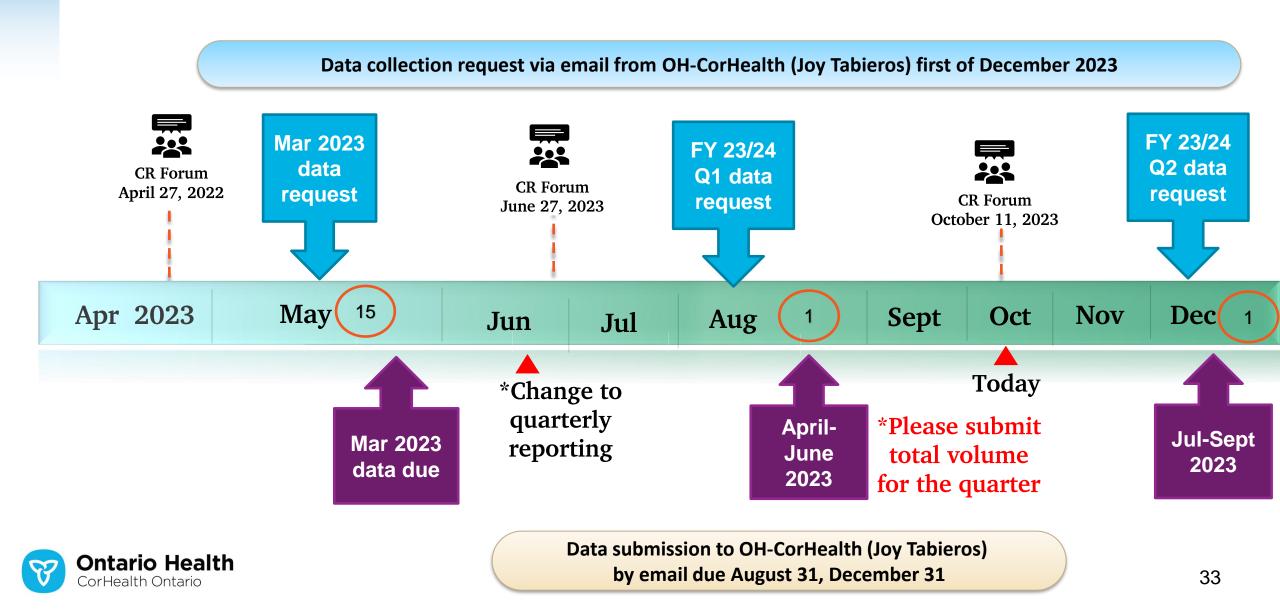
2. What can OH-CorHealth do to help support your program at this time?





Dr. Karen Harkness

Data Collection: Next Steps Timeline



Next Steps

A copy of the Forum notes, slides and recording will be made available on the CorHealth website under 'Resources for Healthcare Planners & Providers'

Resources for Healthcare Planners & Providers



Next Forum- Jan 2024 Date TBD Would your program like to share some of the work you are doing? Please contact Erin, Kyle or Joy





Members FREE | Non Members \$45

** Members will be automatically be sent the webinar and recording links **



Appendix: Supplemental information

National CACPR Registry



 The CACPR Registry can facilitate program data collection for internal program evaluation and your current data sharing for the OntarioHealth/CorHealth CR initiative at no cost to your program.

 If you would like to learn more about the CACPR Registry, please contact Dr. Neville Suskin <u>neville.suskin@lhsc.on.ca</u>

