

## Notice regarding the availability of Accessibility for Ontarians with Disabilities Act (AODA) policies, procedures and other related documents

### Notice of communications and availability of documents

All documents required under the Accessibility Standard for Customer Service, including the policies, training materials, training records, notices, feedback forms and records, shall be made available to members of the public upon verbal or written request.

To communicate with us, please contact us:

- By email: [accessibility@corhealthontario.ca](mailto:accessibility@corhealthontario.ca)
- By phone: 416-512-7472
- By fax: 416-512-6425
- In person: 4100 Yonge Street, Suite 502, Toronto, ON M2P 2B5

CorHealth Ontario will endeavor to make all forms, documents and publications available in alternative formats (e.g., large print documents, audio captioning, video conferencing, Braille documents, accessible PDFs, screen readers). Please indicate if you need to receive any documents, notices and forms in an alternative format.

Requests for documentation in alternative formats will be forwarded to the department involved in the production of such documentation. Each department will assign a person who will respond to the request in a timely manner and provide the information requested.

**Website notice** [www.corhealthontario.ca](http://www.corhealthontario.ca)

CorHealth will place an Accessibility link on our home web page that is easy to find, which will allow people to access our AODA policies, practices and procedures.