

Organization	Contact Person	Name of Initiative	Program Offering	Date Implemented	Outcomes to Date	Success Factors	Lessons Learned	Resources	Future Plans
Hotel Dieu Shaver Rehab Hospital	Chris Pollard	<p>Creation of therapy groups</p> <p>Access to other adjunctive therapeutic activities</p> <p>Use of patient scheduler/portering to create patient schedule of all therapies &amp; to deliver patients to different part of building</p>	<ul style="list-style-type: none"> <li>.5 - .75 hr groups for gross motor/postural control (high &amp; low level)</li> <li>1 hr fine motor/coordination</li> <li>1 hr cognitive/perceptual</li> <li>Walking program (on unit)</li> </ul> <p>Therapists can refer to goal driven activities to supplement 1:1 therapy</p> <ul style="list-style-type: none"> <li>Therapeutic Carpentry Program</li> <li>Virtual Rehab Program (Irex, Wii, Kinect)</li> <li>Pool Therapy</li> <li>Fitness Room (with Kin)</li> </ul> <p>Patient scheduler</p> <ul style="list-style-type: none"> <li>receives notice of new admits</li> <li>assigns therapy team</li> <li>creates base schedule for therapies (PT,OT SW,SLP, Rec Ther, groups, etc)</li> <li>revises schedule continually based on therapist request</li> <li>liaises with porting re schedule updates</li> </ul> <p>Patient Porter</p> <ul style="list-style-type: none"> <li>creates and continually updates a master patient therapy board on unit to inform nursing &amp; portering</li> <li>Liaises with scheduler of issues/changes in patient's ability to attend therapy (ie isolation status, etc)</li> </ul>	<p>2003</p> <p>1980 2007 1980 1997</p> <p>15 yrs</p> <p>20 yrs</p>	<p>Improved access to therapy time for patients</p> <p>Improved access to therapy time for patients</p> <p>Creating infrastructure to allow therapy staff to focus on patient care</p> <p>Creating infrastructure to allow therapy staff to focus on patient care</p>	<p>Able to treat 4 patients with 2 staff in time slot, peer support, allowed 1:1 therapy time to be targeted to goal</p> <p>Patient scheduler and porter are key success factors to these project working</p> <p>Patients able to practice skills working towards their goals in different settings, in a variety of ways</p> <p>Patient scheduler &amp; porter</p> <p>Base schedule is created within 1 working day of patient arrival. Schedule revised as per therapist request.</p> <p>Therapists not involved in scheduling patients.</p> <p>Patient unit and therapy departments are located in different buildings.</p> <p>Portering coordinate the movement of patients between buildings. Therapy staff coordinate the movement of patients in Rehab building.</p>	<p>On mixed unit, diagnosis specific programs can limit resources for others client groups.</p> <p>Ensure there are communication/documentation between therapists &amp; staff running programs.</p> <p>Communication between staff and scheduler &amp; admissions is key to success.</p> <p>The scheduler creating a base-line schedule within 1 day is important to patients receiving therapy promptly upon arriving.</p> <p>Communication between nursing, scheduler, therapists and portering is key to success.</p>	<p>2 Rehab Assistants (RA) run programs, all therapists may refer. Senior therapist oversees group</p> <p>Programs run by different staff; Rehab Assistant (trained as carpenter), Rehab Assistants (VR &amp; pool), Kin (fitness room). These services also available to other units &amp; outpatients.</p> <p>1.0 FTE scheduler for 37 bed unit (also schedules for OP neuro program)</p> <p>1.5 porter for 37 beds</p>	<p>Currently we are running a pilot (2 x 1 hr/day of 2 RAs doing various programs on unit individually)</p> <p>No plans to changes programs at present.</p> <p>Recently moved to a computerized scheduling package. Adaptation to new system &amp; processes is still occurring.</p>